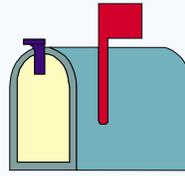


@tug.ca

(..we got mail!)



Buffalo First Timers

From: cburns@gemko.com

We wish to congratulate TUG and its members for another tremendous conference. After attending our first TUG conference in 2001, we enjoyed it so much that we became members, and now make your spring event part of our annual education plan. We're very impressed with how well organized an event it is, and the amount of attention that is paid to detail. The CD with all session handouts is a great idea (I wish COMMON could do that). We look forward to attending again next year, and will try to make it up there for a MOM or two. Kudos to the TUG board and the many volunteers.

Sincerely, Christopher F. Burns, Sr.
& Ron Schmitz,
GEMKO Information Group - Buffalo

PS from CFB – I speak almost annually at the Midrange Users Group of WNY, give seminars on e-biz development, and will speak at COMMON this fall for the first time. If TUG needs speakers in 2003, I might just volunteer.

Partnership with IBM

From: lui@ca.ibm.com

It was my pleasure seeing you again and meeting the TUG crowd here at our lab. And I must say that I have to thank you and TUG for bringing customers to our door step for the developers to interact with. It is my belief that the more developers interact with and understand the needs of our customers the more likely we will serve them well, spending IBM resources on the most important items.

To that end, TUG has always responded enthusiastically in providing feedback and people to attend our User Centered Design validation sessions. So when the market feeds back to us that they like what we do, TUG is one reason behind that success. I have forwarded your encouraging words to the developers. And I know they had fun meeting TUG members. We look forward to continued partnership with TUG!

Cheers,
Kou-Mei, Manager, eServer iSeries
Application Development Solutions,
IBM Toronto Lab

Thanks for the Memories

From: nroper@ca.ibm.com

Hi Guys,

It was really, really nice to come visit at your conference today. Thank you for making me feel SO welcome. It brought back lots of wonderful memories of my iSeries days. You guys are amazing to do so much work to put on such spectacular events! Thank you for all that you do. You're making a huge difference to the iSeries community in Canada! Looking forward to seeing you all again soon.

PS. I'll do my best to get an article written up for the next issue entitled, "So, you want to make your backup run faster?" That seems to be a question on everyone's minds, and I don't know of a source where all of the possible options are summarized ... so we'll step up to the plate and create one ourselves! Thanks for being so supportive!

Nancy Roper, Consulting IT Specialist
- Field Technical Sales, IBM Canada Ltd
- Storage Division

Congratulations

From: boddy@tug.ca

To: TEC Committee

Just wanted to say that all your hard work paid off. I heard so many good comments throughout the two days – from the attendees, new comers and old timers alike. It proves we are doing something right when you see the same faces year after year. The Showcase vendors were also happy and we have 2 signed up already for next year.

The speakers' had nothing but praise for a very respected users group in the industry. It is a great deal of work for all involved, but the tiredness we all felt late on Wednesday was mixed with elation for a job well done, so give yourselves a pat on the back and again congratulations to all.

Regards, Wende

Tribute to Byron

From: Bill.McMaster@ca.bosch.com

Dear Friends,

In the May issue of TUG, the last page contains a biography of Byron Goodes. I was saddened to read of his passing.

During the late '70's, we installed an IBM S/32 and IBM S/34 running MMAS and MAPICS in a manufacturing company in Peterborough. Byron was our assigned IBM Systems Engineer (he occupied an office just across the road from our facility), but, he was a lot more than the title which appeared on his business card.

Many times he saved our bacon and helped us to recover from those nasty pitfalls which seem to abound in installations where everyone was facing a tremendous learning curve. He helped us through the most difficult times and certainly was a key factor in converting our implementation from a trial site to a successful reference account. He was always accommodating, had the patience of Job, and was continuously re-assuring and exuding confidence, a real gentleman and friend. We will always cherish his memory in our hearts.

Best regards,
Bill McMaster,
Robert Bosch Inc.

TEC Speaker

From: mwarkentin@datamirror.com

Hi Bev,

I just wanted to drop you an EMAIL to thank you for allowing me to present at TUG TEC2002 – I had a great time and we got some good contacts out of the sessions.

I hope I can have the opportunity and the pleasure to present again at a future TUG event.

Mike Warkentin,
Product Sales Technology Leader
(Resiliency), DataMirror Corporation