

**Customer Testimonial #1** 

## A heritage in Sales, Service and Support



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We aim for 100% customer satisfaction. This year we missed by two points. Mid-Range scored 98 out of a possible 100 on its IBM Customer Satisfaction Survey. Our services offerings include two fully equipped disaster recovery hot-sites in the GTA. Our software solutions include the PeopleSoft /JDEdwards suite of products. Hardware? The complete line of IBM eServer equipment properly configured, sized and delivered is only a phone call away for you, the customer.

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