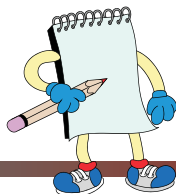




TUG NOTES



✓ TUG's Calendar of Upcoming Events

- ☒ **May 19, 2004 – MoM (at Woodbine Racetrack)**
 - ▶ **5:00** Session 1
PIPED act
Speaker: Dave Smith
 - ▶ **7:00** Session 2
IBM iSeries Announcements
Speaker: Dale Perkins
- ☒ **June 18, 2004 – TUG Golf Classic (16th Annual) Nobleton Lakes Golf and Country Club in Bolton**
- ☒ **September 22, 2004 – MoM**
- ☒ **Oct. 17-21, 2004 – COMMON Toronto, Ontario**
- ☒ **November 17, 2004 – MoM**

✓ Why Do We Bother You?

The View From the Other Side – a Telemarketer's Look at Things.

I do take some consolation in knowing that you are at work and I can assume that you do not have a toddler in the bath and chops in the oven and your mother-in-law on the other line when I interrupt you. However, it is still an interruption.

Is it worth it? I certainly hope so. The telemarketing is just a small part of the work that goes into the making of the Technical Education Conference every year. Small groups of dedicated volunteers devote a great deal of time and effort to make this event a success for YOU. For the past 11 years, the conference has delivered excellent education opportunity to anyone involved in the midrange computer field. By the end of April, the planning for TEC 2005 will have already begun.

I hope everyone involved; the speakers, the TUG volunteers and especially the attendees enjoy this year's conference. We look forward to seeing you next year. Goodbye. As I say on the phone, "Have a pleasant day." – E.P.

✓ TUG Board Election Fiscal Year 2004/05

There were only five candidates this year, so all were elected by acclamation. These included incumbents **Glenn Gundermann, Ken Sadler, Léo Lefebvre,** and **Richard Dolewski,** along with newcomer **Jay Burford.** Directors **Beverly Russell** and **Neil Andrus** are retiring from the TUG board at the end of their terms (June 30).

✓ Door Prize Winners

Here are the prize winners at the March 24th TUG Meeting of Members: **Matthias Schmidt, Leonard Eng, and Shahid Jamil.** Thanks to Coca Cola Enterprises, Challenger Motor Freight, and GSS Marketing for the great door prizes! And also, a special thanks to GSS Marketing for sponsoring the mouthwatering desserts. – **W. Boddy**



Dale Perkins and Stephen Quan

✓ New TUG IBM Liaison

After many years of faithful service to TUG as our IBM Liaison, **Dale Perkins** has decided to step aside to make way for a fresh face. Our new IBM Liaison will be **Stephen Quan,** who can be contacted at (905) 316-8310 or squan@ca.ibm.com.

"Dale, it has been great working with you! You have always come through with the things we needed from IBM, and did a great job with articles for the magazine and presentations at meetings. We all wish you the best of luck with your new assignments at IBM!" – **Editor**

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