



## THE AGENDA for our next Meeting of Members Wednesday, January 21, 2004



**LOCATION:** *Toronto/Yorkdale Travelodge Hotel*

2737 Keele Street (at Highway 401) Toronto, Ontario

### Software Development Survival Guide

*Five Steps from Chaos to Control*

**SPEAKER:** Paul Conte

Paul Conte is a Senior Technical Editor for *iSeries NEWS* magazine and for *e-Pro Magazine*. Many of you are probably familiar with the numerous articles Paul has written on software development. He draws on over twenty years of practical experience managing a variety of software projects for the AS/400 and iSeries and has advised numerous companies, including IBM, on software development practices. Paul is also a highly-regarded database authority and has co-authored best-selling books on DB2 for iSeries and Microsoft SQL Server.



Paul Conte

#### ABSTRACT:

This presentation explains specific, practical steps you can take to make your software development more predictable and productive. Paul Conte has over 20 years experience helping companies reduce project risks and improve application quality. Here's what you will learn:

- A simple method to assess how well your development processes are working.
- 5 basic steps to improve how you manage software development and support.
- How to reduce risk when you adopt new technologies such as Java, SQL, ILE, or WebSphere.
- Which software management processes and tools provide the best mix for your type of IT organization.

#### Session 1 – 5:00 pm

- Introduction
- How is Your IT Organization Doing?
- The Five Software Development Process Maturity Levels
- Level 2 -- Key Processes
- Level 3 -- Key Processes
- Software Management Goals
- Software Management Tasks
- Guidelines for Improvement

#### Session 2 – 7:00 pm

- Five Basic Steps from Chaos to Control
  - Step 1: Make the Case
  - Step 2: Adopt Change Management
  - Step 3: Adopt a QA Process
  - Step 4: Follow Iterative and Incremental Development
  - Step 5: Continually Assess and Refine
- Further Tips on Making the Case
- Resources
- Q&A



#### Intermission – 6:00 pm TUG Meeting of Members (MoM)

• Mingle and network with professional colleagues. • Enjoy our scrumptious complimentary buffet dinner. Please REGISTER with the TUG office of your intention to participate. • You can call, fax, or use the TUG web-site to register, (stating: name, company, phone number, and number attending). [www.tug.ca](http://www.tug.ca) • Do we have your current e-mail address?

What topics would you like to see in future? Drop us a line with your suggestions at: [leo@tug.ca](mailto:leo@tug.ca)

