

AGENDA

WEDNESDAY, SEPTEMBER 28, 2005

Next MoM Location:

Meridian Banquet and Convention Centre, 2301 Keele Street North, North York, Ontario
(Free parking at rear of building)



Nahla Kor

Dealing with Difficult People

5:00 Session Abstract

This interactive and informative session will help people learn to get what they want from others by helping them get what they want first. A key theme in this session is learning to take personal responsibility for removing obstacles so that goals are achieved and relationships remain intact.

Objectives of the Session are:

- Explore reasons for why people are perceived as being difficult
- Learn about different behavior styles and how they may be perceived as difficult
- Deal with difficult situations by calling people on non-productive behavior
- Learn to provide constructive feedback to manage conflict and resolve issues

| Time | Event |
|------|---|
| 5:00 | Dealing with Difficult People – Nahla Kor |
| 6:00 | Intermission & MoM (Complimentary Buffet) |
| 7:00 | Securing the IFS – Carol Woodbury |

Remember to register with the TUG office!

Biography on Nahla Kor

Nahla Kor is a management consultant with Kor Capabilities Consulting specializing in Corporate Training, Facilitation and Leadership Coaching.

Prior to starting her own business, Nahla worked as a internal consultant with several large organizations including Sunlife Financial, Clarica, Manulife Financial and Hewlett Packard supporting senior leadership teams regarding team effectiveness issues.

Nahla is an experienced facilitator and is instructor-certified in several training programs dealing with Change Management, Emotional Intelligence and other professional and career development programs.

Nahla obtained her Bachelor of Commerce Degree from McGill University in Montreal in 1986 and her Training and Development Certificate in 1998 from Ryerson Polytechnic University.



Carol Woodbury

Securing the IFS

7:00 Session Abstract

The Integrated File system presents some interesting challenges when attempting to lock it down. This presentation will describe how IFS security differs from OS/400 security and will describe the methods you can use and tools available to help you secure and audit this part of your iSeries.

Biography on Carol Woodbury

Prior to forming SkyView Partners, Inc. with John Vanderwall, Carol spent 16 years with IBM in Rochester, MN. She served for more than 10 years as the AS/400 Security Architect and Chief Engineering Manager of Security Technology for IBM's Enterprise Server Group. During this time Carol provided security architecture and design consultations with IBM Business Partners and large AS/400 customers.

She is known worldwide as an author and speaker on security technology, specializing in AS/400 and iSeries security issues. Carol co-authored the popular book, Experts' Guide to OS/400 and i5/OS Security from 29th Street Press, has written numerous articles on security and is a technical editor for the iSeries edition of the eServer Magazine. Carol is also a subject matter expert on security for COMMON, security author for Experts Journal, contributing author on security for iSeries Network and the security expert for Search400.

Send your suggestions for future topics to: leo@tug.ca

